

April 26, 2010	Session 1 York South	Session 2 York Centre	Session 3 York North
8:00am – 9:00am	Registration & Continental Breakfast York Halls		
9:00am – 10:30am	Applied Systems Update York Halls <i>Mark Layden, Chief Operating Officer Applied Systems</i>		
10:30am – 10:45am	Break Dehavilland Room		
10:45am – 12:15pm	Update From Applied Systems <i>Vince Conroy, Margaret Flint, Kim Opheim Applied Systems Canada</i>	Word 2003 to 2007 – Where Are Things Now? <i>Sandy Oliver AIS Technology</i>	E&O Seminar – Part I <i>Hugh Fardy The CG&B Group Inc.</i>
12:15pm – 1:15pm	Hot Lunch York Halls		
1:15pm – 2:45pm	Excel & Pivot Tables <i>Leslie Lacroix Hub International</i>	Excel – More Than A Spreadsheet <i>Sandy Oliver AIS Technology</i>	E&O Seminar – Part II <i>Hugh Fardy The CG&B Group Inc.</i>
2:45pm – 3:00pm	Break Dehavilland Room		
3:00pm – 4:30pm	Excel & Retention Sheet <i>Leslie Lacroix Hub International</i>	Your Inbox Is Not Your Customer Filing Cabinet <i>Sandy Oliver AIS Technology</i>	CQ – Motorcycles & Miscellaneous Vehicles <i>Debbie Summers Compu-Quote</i>
4:30pm – 7:00pm	Vendor Reception Dehavilland Room		

April 27, 2010	Session 1 York South	Session 2 York Centre	Session 3 York North
8:00am – 9:00am	Registration & Hot Breakfast York Halls		
9:00am – 10:30am	Accounting Utilities <i>Paolina Testa</i> <i>Applied Systems</i>	TAM Tips & Tricks <i>Leslie Lacroix</i> <i>Hub International</i>	System Administrator - Part I <i>Jim Vigotty</i> <i>Grace/Mayer Insurance Agency</i>
10:30am – 10:45am	Break Dehavilland Room		
10:45am – 12:15pm	Miscellaneous Accounting Topics <i>Paolina Testa</i> <i>Applied Systems</i>	Preparing For A RIBO Audit <i>Michael Buck & Debbie Lee</i> <i>RIBO</i>	System Administrator - Part II <i>Jim Vigotty</i> <i>Grace/Mayer Insurance Agency</i>
12:15pm – 1:15pm	Lunch York Halls		
1:15pm – 2:45pm	10.4 Benefits Module <i>Chris Gory</i> <i>Insurance Portfolio</i>	Preparing For A RIBO Audit (course repeated) <i>Michael Buck & Debbie Lee</i> <i>RIBO</i>	Social Networking <i>Jim Vigotty</i> <i>Grace/Mayer Insurance Agency</i>