



**TORONTO APPLIED SYSTEMS CLIENT NETWORK  
FULL DAY SESSION**

(COST \$40.00 PER PERSON FOR MEMBERS, \$60.00 FOR NON-MEMBERS –  
INCLUDES FOOD & RIBO HOURS)

**Wednesday November 18, 2009 - 8:30 AM to 3:45 PM**

Weston Golf & Country Club  
50 St. Philip's Road, Toronto

**YOU DON'T WANT TO MISS THIS MEETING!!**

8:30-9:00 **Annual General Meeting & TenCon Update**

9:00-11:30 **Does your brokerage have written up-to-date procedures?**

In these times more than ever brokerages are looking to keep employees consistent, save time, and increase revenue. Procedures are the bible of every brokerage! Let's take a look at every little thing inside of your brokerage and find out what is truly happening today! Learn how to thoroughly review, document, implement, audit, and maintain procedures in your brokerage to, again, secure consistency, save time, and increase revenue. Grace Bauer of The Grace Bauer Group, Inc. has been helping insurance agencies and brokerages for over 19 years develop customized insurance procedural manuals to secure consistency, protect against errors and omissions, save time on training, increase efficiencies, and increase that bottom line!  
[\(http://www.gracebauer.com/\)](http://www.gracebauer.com/)

11:30-12:30 **Lunch**

12:30-1:45 **Q&A With Applied Systems Software Support**

Having a hard time with your accounting? Trying to figure out how to run a report? Then this is your opportunity. We will have two Applied Systems Software Support Technicians on hand, to answer any questions that you may have.

1:45-2:00 **Break**

2:00-3:15 **Q&A With Tuor Networks**

Do you have some hardware questions/issues that are giving you problems? Questions about your Windows server? Having issues with your anti-virus? Spam flooding your inbox? Tuor Networks is a Toronto company that specializes in Microsoft client & server products. They can guide you through the options and lead you to the correct one. They strive to find the solution that best fits your business, rather than having your business fit a particular solution  
<http://www.tuor.ca>.

**IF YOU HAVE ANY QUESTIONS FOR EITHER APPLIED SYSTEMS OR TUOR, PLEASE  
COMPLETE THE ATTACHED SHEET, AND FAX IT TO CHRIS GORY AT 416-754-3914 NO  
LATER THAN FRIDAY, NOVEMBER 6th.**

**RIBO CE CREDITS WILL BE AVAILABLE**

**Directions to Weston Golf Club:**

- exit Highway 401 east or westbound at Weston Road (first exit west of Hwy 400)
- go south on Weston Road
- keep to the right, turning onto St. Phillip's just after going under the railway overpass
- the entrance to Weston Golf Club is on the right about 100 feet after crossing the bridge
- follow the signs and park at the back of the building



